

EST. 1994

# MERCIGLOBAL

POWERED BY AI DRIVEN RPA

---

Customised ERP · Live In Days, Not Months

**30+**

Years In Business

**16K+**

Customers Served

**250+**

ERP Clients

**18+**

Industries Covered

---

MERCIGLOBAL SYSTEMS PVT. LTD.

# TABLE OF CONTENTS

A guided tour of **who we are** and what we build  
and **why** now is the right time to act

---

## • INTRODUCTION

01	Our Story	03
02	Why Now?	04
03	Who We Are	05
04	Our USP	06

---

## • SOLUTIONS

05	What We Build With	07
06	Industries We Serve	08

---

## • PROOF

07	Case Studies	09-12
08	Our Clients	13

---

## • CONNECT

09	What Happens Next	14
10	Contact	15

---

# OUR STORY

Since 1994, **Merci Global** has partnered closely with businesses as a trusted long-term technology partner – listening, learning, and building ERP software that fits your business processes, instead of forcing your business to fit the software.

From a single DOS-based product to a self-evolving Cloud ERP platform, our journey has always focused on one thing: simplifying the way complex businesses operate.

## 1994 FOUNDATION

### The Early Days

It all started with a simple business software branded “**Dangerous**.” Within just 15 years, it earned the trust of 16,000+ customers – establishing Compaq Softwares as a dominant market leader.”

## 2012 DAWN

### Smart, Self-Building ERP

We rebuilt our ERP from the ground up to self-configure for every customer – delivering the same core software, precisely adapted to your business .

## 2014 CLOUD ERA

### Moved to the Cloud

Customers gained anytime, anywhere access, complete business visibility, and self-updating software – all hosted on highly secure Oracle Cloud Infrastructure (OCI) servers.

## Today PARTNER

### Built On Strong Foundations

We combine globally trusted technologies with three decades of industry expertise – delivering software that adapts to your business and performs reliably, day after day.

# WHY NOW?

Your competitors are **already automating.**

**Don't fall behind.**

Every month spent managing spreadsheets is a month lost to competitors who have already moved ahead. The right ERP is not an expense – it's the difference between struggling to catch up and confidently leading the market.

THE COMPARISON	MERCI ERP	OFF-THE-SHELF ERPS
Time to Deploy	<b>Days</b>	6-18 months
Customisation	<b>Built for you</b>	Generic templates
Industry Coverage	<b>100+ verticals</b>	Limited or premium
Cost Predictability	<b>One fixed price</b>	Hidden modules
Support Response	<b>Same day</b>	Multi-day SLAs

Unlike traditional off-the-shelf ERPs that take 6-18 months to implement, Merci goes live in days – tailored around the way your business actually operates.

# WHO WE ARE

Three things every Merci customer can count on  
— from the very first conversation to the hundredth software release.

## 01

### live in Days and not Months

Our smart automation technology builds and deploys your software in weeks — not months or years.

## 02

### Built for your Industry

Three decades of experience across 18+ industries means the system already understands your workflows — resulting in faster adoption, minimal training, and fewer operational surprises.

## 03

### In it for a long Run

We don't just deliver software and disappear. With same-day support, continuous improvements, and a team that evolves alongside your business, we stay committed year after year.



## GLOBAL - READY

- GDPR Compliant
- Multi-Currency
- Multi-Language Ready
- Multi-Country Tax Engine
- 24/7 Cloud Hosting on Oracle
- Built For Indian Compliance Designed For Global Operations

# OUR USP

Five reasons forward-thinking businesses choose  
– Merci Global as their trusted long-term software partner.

01

## Quick To Build

Behind-the-scenes smart automation enables us to tailor your software in days – not the months traditional ERP implementations usually require.

02

## Quick To Deploy

Built for rapid deployment – enabling your team to start using the system within days while staying agile and prepared for what comes next.

03

## Built Around Your Business

Every implementation is tailored to the way your business actually operates – with software that continuously evolves as your business grows and scales.

04

## Easy-To-Read Dashboards

Clear, intuitive dashboards provide instant visibility across your business – enabling faster, smarter decision-making at every level.

05

## Reports In Seconds

Even the most detailed reports are generated within seconds – giving your team the insights they need to act quickly and confidently.

# WHAT WE BUILD WITH

Built on a foundation of trusted, world-class technologies  
– ensuring your software remains fast, secure, and ready to scale with your business.

## DATABASE

### ORACLE CLOUD

Powered by the same secure, enterprise-grade database technology trusted by banks since 1980 – ensuring your data remains protected, reliable, and always accessible.

## AUTOMATION

### Smart Automation

Smart behind-the-scenes automation handles repetitive tasks, validations, and approvals – freeing your team to focus on meaningful decisions and growth.

## SMART ENGINE

### BUILT-IN INTELLIGENCE

Self-learning systems intelligently adapt the software to your business processes – improving accuracy, reducing manual setup, and accelerating implementation.

## SPEED

### FAST DATA ENGINE

Smart caching technology keeps screens responsive and reports lightning-fast – even when handling years of business data.

## ANYWHERE ACCESS

### WORKS ON ANY DEVICE

Access it from your laptop, tablet, or phone – with no installations or complicated setup. Simply sign in from anywhere and get to work.

## SECURITY

### BANK-GRADE SECURITY

Hardened, enterprise-grade servers protect against common virus and security threats, while intelligent compression keeps the system fast, efficient, and lightweight.

# INDUSTRIES WE SERVE

Software designed around the way businesses actually operate  
--- across 18+ industries and growing.

01

## PAPER MANUFACTURING

Production, Deckle planning, reel and sheet inventory control, GSM-wise tracking, and 400+ ready-to-use reports — purpose-built for paper manufacturing businesses.

02

## ENGINEERING & EPCC

From estimation to execution — manage costing, production planning, job tracking, inventory, quality control, and project delivery within one connected system for engineering businesses.

03

## DOORS & WINDOWS

Purpose-built for fenestration manufacturers — managing quotations, production planning, stage-wise quality checks, installation tracking, and after-sales service in one streamlined system.

04

## DYEING & PRINTING

End-to-end process control for dyeing and printing units — including recipe management, batch tracking, visual production planning, quality monitoring, and built-in compliance support.

05

## WEAVING

Complete yarn-to-fabric ERP for weaving units — covering loom planning, production tracking, jobwork management, yarn consumption, fabric inspection, and wage calculations.

06

## PORTS & ICDS

Fully integrated port operations management — from vessel arrival to gate-out, including yard movement, customs coordination, billing, container tracking, and financial reconciliation.

07

## RAPIER JACQUARD

Specialized ERP for Rapier Jacquard units — featuring pattern library management, machine scheduling, production tracking, stage-wise quality checks, and detailed defect mapping.

08

## EMBROIDERY

Comprehensive ERP for embroidery units — with design library management, machine scheduling, stitch-level production tracking, quality monitoring, and order-wise delivery control.

### ➤ INCLUDED WITH EVERY MODULE

Multi-Level Dashboards · Approval & Escalation Matrix · Event-Based Alerts · Visual Planning Boards · WhatsApp Integration · Smart Ticketing · Complete Accounting  
· Barcode / RFID / QR · Vehicle Tracking · Customized Reports · GDPR Compliant

**CASE STUDY 01** ONE OF 250+ DEPLOYMENTS ACROSS INDIA

CASE01

VARDANCREATIONS - VAPI

BOTTLE MANUFACTURING

ERP · INVENTORY · PRODUCTION · OEM

# VBOTT

## Excel → ERP

### ONE CONNECTED SYSTEM FOR MANAGING EVERY OEM BRAND

From scattered spreadsheets to a unified ERP platform – seamlessly managing Cello, Dublin, and multiple brands at full production scale.

**4+**

Stock categories standardised

**Multi**

Warehouse, bin & pallet tracking

**Stage**

Production with rejection tracking

**OEM**

Dynamic per-brand order engine

#### – THE CHALLENGE

- Stock scattered across multiple inventory categories
- No real-time visibility into production status
- Manual handling of OEM-specific customizations
- Frequent errors, delays, and material wastage

#### – THE SOLUTION

- Multi-warehouse inventory with bin-level tracking
- Stage-wise production monitoring and quality control
- Dynamic engine for OEM-specific customization
- Complete workflow from order processing to dispatch

Managing manufacturing for multiple OEM brands? **Discover** how operations run **without** the chaos of **spreadsheets**.

[BOOK A DEMO →](#)

## CASE STUDY 02 ONE OF 250+ DEPLOYMENTS ACROSS INDIA

CASE02

SUGAR INDUSTRY DEPLOYED 2019 ERP · 15+ MODULES · PROJECT · MANUFACTURING

# SHREEJI ENGINEERING

**15+** MODULES ONE CONNECTED ERP.

A leading EPC company manufacturing equipment for the sugar industry replaced disconnected Excel sheets and Tally with one fully integrated system — managing everything from project execution to exports.

**100%**

Manual tracking eliminated

**Multi-Site**

**Real-Time**

**Tally Out**

Built-in integrated finance

### — THE CHALLENGE

- • Reliance on Excel, Tally, and manual processes
- • No centralized visibility across project sites
- • Disconnected costing and inventory management
  - Manual handling of exports, packing, and drawings

### — THE SOLUTION

- • 15+ fully integrated modules within one ERP platform
- • Live inventory visibility across every location and site
- • WBS-based project planning and execution tracking
- • Replaced Tally with a fully integrated finance system

Managing EPC projects across multiple plants and sites?  
Bring everything together with one fully integrated ERP system.

[BOOK A DEMO →](#)

## CASE STUDY 03

CASE 03

PAPER MANUFACTURING

DEPLOYED 2018

PAPER ERP · SMART CUTTING

# SHAH PAPER

## 6h → 10m

**Cutting Plans Generated in Minutes – Not Hours.**

Deckle planning was reduced from six hours of Excel work to just ten automated minutes – seamlessly connected with production, inventory, and accounting.

**~55%**

– HEADLINE OUTCOME

**6h → 10 mins**

Cutting plan time slashed

**400+**

Reports auto-generated

**100%**

Compliance handled in-system

### – THE CHALLENGE

- 6 hours wasted daily on Excel-based cutting plans
- High trim loss and frequent manual errors
- Inconsistent visibility across stock and inventory
- Quality control and accounting operating in disconnected silos

### – THE SOLUTION

- Smart automation for optimized cutting plan generation
- Complete flow from sales order → jumbo → reel → sheet tracking
- FIFO-based inventory management with integrated quality control
- 400+ built-in reports with GST, billing, and dispatch management

Still managing paper cutting plans in Excel? Experience how smart automation can optimize cutting, reduce wastage, and accelerate production.

[BOOK A DEMO →](#)

CASE04

THERMAL POWER GENERATION

DEPLOYED 2022

LOG SHEETS · MAINTENANCE · ALERTS

## RELIANCE POWER - DTPTS

Paper → Live

### REAL-TIME LOG SHEETS & MAINTENANCE TRACKING

From manual registers and delayed breakdown reports to a single digital platform — with live readings, threshold-based alerts, and preventive maintenance, all in one connected system.

**6+**

Modules deployed

**Real-Time**

Threshold Alerts

**100%**

Digital log capture

**Plant-Wide**

Centralised dashboard

#### — THE CHALLENGE

- • Manual log sheets maintained across departments and shifts
- • Delayed identification and reporting of breakdowns
- • No centralized, plant-wide monitoring system
- • Missed preventive maintenance schedules

#### — THE SOLUTION

- • Digital, shift-wise log sheets with real-time data entry
- • Threshold-based alerts with instant email notifications
- • Breakdown tracking with structured root-cause analysis
- • Preventive maintenance scheduling with automated reminders

Still managing thermal operations through paper log sheets? Shift everything to a single live dashboard for real-time log sheet management, monitoring, and control.

**BOOK A DEMO** →

# OUR CLIENTS

Trusted by industry leaders across India & UAE — a curated showcase of our long-term partners.

**RELIANCE POWER**

MUMBAI · ENERGY

**SHRIJEE GROUP**

MUMBAI · EPCC

**ICD DHANNAD**

INDORE · LOGISTICS

**AU FINJA**

· GOLD JEWELLERY  
DUBAI · UAE

**KANIKA GROUP**

AHMEDABAD ·

**EAGLE SILK MILLS**

SURAT · TEXTILES

**DRAGON HILLS /  
VIJOSH**

MUMBAI · SERVICES

**SPML**

SURAT · PAPER MFG

**SILKPOLYFAB**

SURAT · TEXTILES

**KEWALSONS**

DELHI APPAREL

**VBOTT**

VAPI · MANUFACTURING

**SHREEJI**

ENGINEERING · EPCC

**SHAH PAPER**

PAPER MANUFACTURING

**SUMEET INDUSTRIES**

SURAT · TEXTILES

**AARTI INDUSTRIES**

MUMBAI CHEMICALS

Want to be **part of this list**? Discover how Merci fits seamlessly into your industry.

# WHAT HAPPENS NEXT

From first conversation to go-live in three simple steps  
– no long sales cycles, no surprises.

## 01\_Step

### **Book a 30-Min Demo**

A focused walkthrough – no slides, no fluff. You see the actual software in action, running real workflows from industries similar to yours.

## 02\_Step

### **We map your Work-flow**

Our consultants spend a few focused sessions understanding how your business actually runs – across departments, exceptions, and even the complex, messy workflows.

## 03\_Step

### **Go live in days**

Your tailored ERP is configured, tested, and deployed to your team – with same-day support available from day one to ensure a smooth rollout.

# LET'S BUILD SOMETHING TOGETHER

Reach out to begin your software journey  
– our team will get back to you within 24 hours.

## – REGISTERED OFFICE

### **Merci Global Systems Pvt. Ltd.**

**Regd Office:** 401, Trinity Cygnus,  
Udhana Magdalla Rd, Surat 395007.  
Gujarat. INDIA

## – GET IN TOUCH

**+91 76220-14301**

**+91 9879000301**

info@merciglobal.com

www.merciglobal.com

www.merciglobal.ae

## – PRESENCE

- **India**
  - Ahmedabad
  - Mumbai
  - Delhi-NCR
- **UAE – Dubai**